

ICT in G4AW

service development and provision

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Characteristics of an <u>ICT user- driven development project</u>





Software Development Method

• Linear

well (in-depth) planned, waterfall approach, well-defined goals, well-defined requirements and solutions, few scope change request, routine/repetitive projects

Iterative

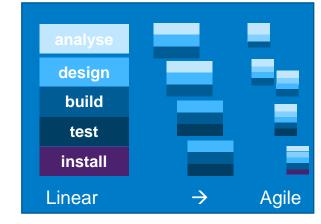
Planned, number of phases repeated in groups, well-defined goals, not all features of the solution are known but most functions are, learning-by-doing strategy

• Agile

incremental, iterative approach, well-defined goals, solution partially known, but most functions are, features and functions still to be defined, frequent changes, R&D projects









Software Development Method

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| | Advantages | Disadvantages |
|-----------------|--|---|
| Linear | Project under control Milestones are know and tracked Resource requirements are know Work distribution Works well with inexperienced developers | inflexibility long period of development no business value until late in dev heavy documentation no focus on customer value |
| Agile/Iterative | Early and frequent review changes between iterations Adaptation to changing business conditions No time waste on non-value added work Significant business value Rapid feedback | need meaningful customer involvement unclear final solution difficult to define what will be delivered no focus on long-term goal at beginning Lack of design documentation |

4

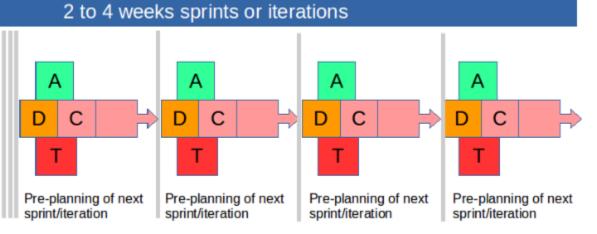


Software Development

Agile

Agile combines iterative and incremental approaches, uses cross functional teams, reduces waste, increases productivity and delivers early value

> Agile Release Planning



A = Analysis, D = Design, C = Coding, T = Testing

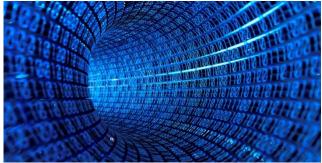






Software Development Stages

- 1. <u>Analysis</u> define user needs \rightarrow derive user requirements
- 2. <u>Design</u> develop (sub)system requirements \rightarrow develop design
- 3. <u>Coding/development</u> produce codes, applications, services
- 4. Testing develop test plan, user involvement and testing, verify and validate
- 5. <u>Implementing</u> develop implementation plan







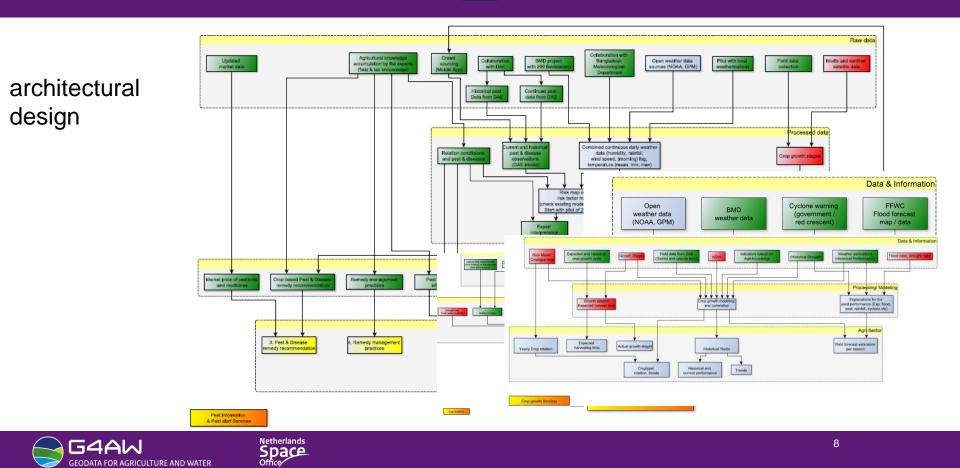
Software Documentation

- 1. <u>Requirements</u> Statements that identify attributes, capabilities, characteristics, or qualities of a system. This is the foundation for what will be or has been implemented.
- Architecture/Design Overview of software. Includes relations to an environment and construction principles to be used in design of software components, Database Design Document.
- 3. <u>Technical</u> Documentation of code, algorithms, interfaces, and APIs, test plan.
- 4. <u>End user</u> Manuals (tutorials) for the end-user, system administrators and support staff.
- 5. (input to) Marketing usability and acceptance

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Software Development Team (roles)

end users

product/project managers

customers

sales, marketing

system engineer

software architects

database administrator

database designer/developer data analyst

application <u>developers</u>

usability engineers

interaction designers

testers

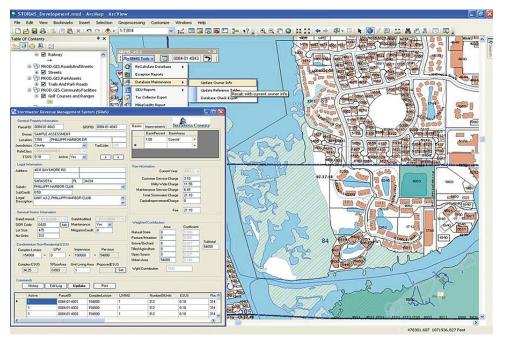








Software Development User Interface



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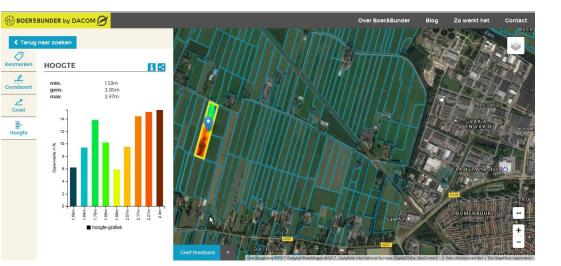
Typical GIS User Interface







Software Development User Interface



User-friendly Interface

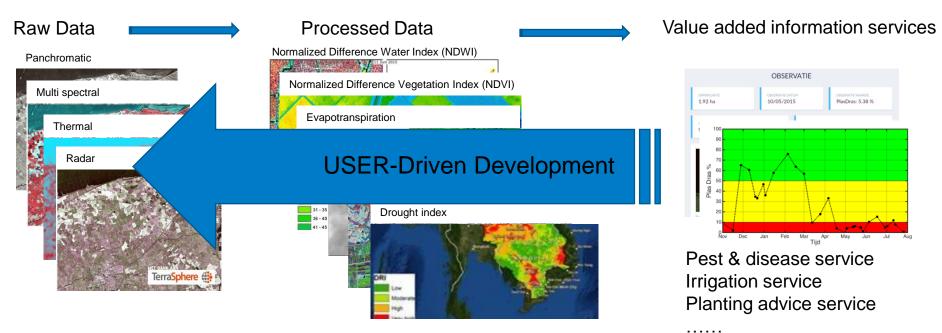








Software Development Content

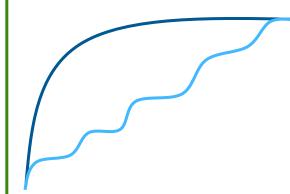








Do you know your customer needs and service requirements?

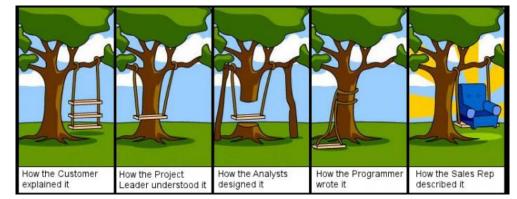


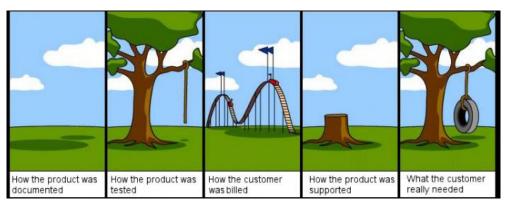
→ Market research & customer relations

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Questions?





14



Thank you for your attention

G4AW is a programme commissioned by



Ministry of Foreign Affairs

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